



# Cancellation Policy

We have several cancellation policies available each linked to a specific rate policy for guests to choose between, depending on travel preferences

## **Standard rate bookings for stays between 2 - 4 nights**

If cancellation occurs 15 days or more before arrival zero-cancellation fee is due.

If cancellation occurs between 1 & 14 days before arrival your 50% pre-payment is non-refundable

In the case of same day cancellations or no-shows 100% cancellation fee is due

## **Extended Stays of 5 Nights or more**

If cancellation occurs 31 days or more before arrival zero-cancellation fee is due.

If cancellation occurs between 1 & 30 days before your 50% cancellation fee is due

In the case of same day cancellations or no-shows 100% cancellation fee is due.

## **Non-Refundable Rate**

Payment is due in full at the time of booking

All Single Night stays are non-refundable

If cancellation occurs at any time 100% cancellation fee is due.

Oasis Yurt Lodge are not required to provide refunds outside of our cancellation policies due to unforeseen circumstances of the guest, regardless of booking directly or via any third-party booking agent.

Cancellation and modification where a booking was made via a booking agent must be made with that agent, or if booked direct then any request for refunds must be made in writing and will be individually considered. Refunds if applicable will be made to the original credit card or alternative payment method debited for the original transaction amount

It is recommended guests uptake travel insurance to cover any cancellations due to unforeseen circumstances

N/B These policies are applicable for general accommodation only, Exclusive Hire, Private Retreats and Venue Hire hold different cancellation Policies